



Privacy Policy

At nuraCo, your privacy matters to us. We believe in keeping things simple, transparent, and respectful when it comes to handling your information. This policy explains how we use and protect the details you share with us.

What We Collect

When you connect with us, we may collect:

- **Basic details** like your name, email, phone number, or company information.
- **Order information** such as the specifications you provide for uniforms, gifting, or displays.
- **General insights** from how you interact with our platforms, to help us improve your experience.

How We Use Your Information

We use your details to:

- Make sure your orders are produced and delivered according to your brand's specifications.
- Stay in touch with the right people in your organization (e.g., Marketing, Procurement, Admin, or HODs).
- Keep accurate records for smooth service and compliance.
- Continuously improve how we serve you.

Sharing Your Information

Your information is safe with us. We don't sell or trade your details. We may only share limited information with trusted partners who help us deliver your orders — and only what's necessary for them to do their job.

Protecting Your Information

We do our best to keep your information safe with the right security measures in place. While no system is 100% secure, we are committed to protecting your data responsibly.

Your Choices

You are in control. You can:

- Ask us what information we hold about you.
- Request an update or correction if something is wrong.
- Request that we remove your details, where possible and allowed by law.

Updates to this Policy

We may update this policy occasionally to keep up with changes in how we work. If we do, we'll make sure it's available on our channels.

Talk to Us

If you'd like to know more or have questions about how we handle your information, you can always reach out:

nuraCo

Email: branding@nuraco.co.za

